



## MEDICAL DISPUTE RESOLUTION FINDINGS AND DECISION

### PART I: GENERAL INFORMATION

**Type of Requestor:** (X) Health Care Provider ( ) Injured Employee ( ) Insurance Carrier

Requestor's Name and Address:

Texas Ambulatory Surgical Center c/o ProClaims EBS  
12337 Jones Rd. #318  
Houston TX 77070

MDR Tracking No.: M4-03-7420-01

Claim No.:

Injured Employee's Name:

Respondent's Name and Box#: BOX#: 19

Zurich American Ins. Co.

Date of Injury:

Employer's Name: Starcon International, Inc.

Insurance Carrier's No.: 2720011220

### PART II: REQUESTOR'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

- Principle Documents:
1. TWCC-60
  2. EOB's, dated 9/17/02 and 11/21/02
  3. UB-92
  4. Operative list of services
  5. Requestor's Introductory Letter

Position Summary: "We have filed a fee dispute...for services...on 7/1/02...carrier paid \$734.40 which is an approximate 16.7% of our total charge...We filed our request for reconsideration...and received additional payment of \$367.20 on 10/8/02 which brought the payment percentage up to 22.2% ...Our ... contention...carrier is inconsistent from one claim to another...our "Payment Analysis" which we have complied over the past 18 months...other insurance carriers...paid our facility an average of 82% - 85% on same or similar services..."

### PART III: RESPONDENT'S PRINCIPLE DOCUMENTATION AND POSITION SUMMARY

- Principle Documents:
1. Respondent's response letter
  2. Three (3)-EOB's, dated 9/17/02,10/1/02 and 11/21/02

Position Summary: "This case involves DOS 7/1/02. Carrier paid \$1,445.49 of a \$6,494.16 bill for ambulatory surgery... services are to be reimbursed at a fair and reasonable rate. Rule 134.1(f)...Carrier reimbursed the provider at a Medicare Guidelines plus 20% rate in accordance with TWCC rules."

### PART IV: SUMMARY OF DISPUTE AND FINDINGS

Date(s) of Service	CPT Code(s) or Description	Part V Reference	Additional Amount Due
7/1/02	Ambulatory Surgical Center Care	1	\$0.00

### PART V: MEDICAL DISPUTE RESOLUTION REVIEW SUMMARY, METHODOLOGY, AND/OR EXPLANATION

1) This dispute relates to services provided in an Ambulatory Surgical Center that are not covered under a fee guideline for this date of service. Accordingly, the reimbursement determined through this dispute resolution process must reflect a fair and reasonable rate as directed by Commission Rule 134.1. This case involves a factual dispute about what is a fair and reasonable reimbursement for the services provided.

Correction/clarification of typo's made by both parties. The Requestor mentioned only two receipts of payment, yet their total on both pages of the 'Table of Disputed Services' was the correct amount received according to the three (3) EOB's furnished by the Respondent. The Respondent in their response mentioned payment made was \$1,445.49, yet the total of the EOB's confirm the amount paid/received by the Respondent. Therefore, the amounts balance and there is not a discrepancy.

After reviewing the documentation provided by both parties, it appears that neither the requestor nor the respondent provided convincing documentation that sufficiently discusses, demonstrates, and justifies that their purported amount is a fair and reasonable reimbursement (Rule 133.307). The failure to provide persuasive information that supports their proposed amounts makes rendering a decision difficult. After reviewing the services, the charges, and both parties' positions, it is determined that no other payment is due.

During the rule development process for facility guidelines, the Commission had contracted with Ingenix, a professional firm specializing in actuarial and health care information services, in order to secure data and information on reimbursement ranges for these types of services. The results of this analysis resulted in a recommended range for reimbursement for workers' compensation services provided in these facilities. In addition, we received information from both ASCs and insurance carriers in the recent rule revision process. While not controlling, we considered this information in order to find data related to commercial market payments for these services. This information provides a very good benchmark for determining the "fair and reasonable" reimbursement amount for the services in dispute.

To determine the amount due for this particular dispute, staff compared the procedures in this case to the amounts that would be within the reimbursement range recommended by the Ingenix study (173.9% to 226.5% of Medicare for year 2002). Staff considered the other information submitted by the parties and the issues related to the specific procedures performed in this dispute. Based on this review, the original reimbursement was within the Ingenix range and therefore no additional reimbursement ordered. The decision for no additional reimbursement was then presented to a staff team with health care provider billing and insurance adjusting experience. This team considered the decision and discussed the facts of the individual case.

Based on the facts of this situation, the parties' positions, the Ingenix range for applicable procedures, and the consensus of other experienced staff members in Medical Review, we find that no additional reimbursement is due for these services.

#### **PART VI: GENERAL PAYMENT POLICIES/REFERENCES IMPACTING DECISION**

28 Texas Administrative Code Sec. 134.1  
28 Texas Administrative Code Sec. 133.307

#### **PART VII: DIVISION DECISION**

Based upon the review of the disputed healthcare services, the Medical Review Division has determined that the requestor is **not** entitled to additional reimbursement.

Findings & Decision by:

10 / 17 / 05

\_\_\_\_\_  
Authorized Signature

\_\_\_\_\_  
Typed Name

\_\_\_\_\_  
Date of Decision

#### **PART VIII: YOUR RIGHT TO REQUEST JUDICIAL REVIEW**

Appeals of medical dispute resolution decisions and orders are procedurally made directly to a district court in Travis County [see Texas Labor Code, Sec. 413.031(k), as amended and effective Sept. 1, 2005]. An appeal to District Court must be filed not later than 30 days after the date on which the decision that is the subject of the appeal is final and appealable. The Division is not considered a party to the appeal.

**Si prefiere hablar con una persona en español acerca de ésta correspondencia, favor de llamar a 512-804-4812.**